

METROPOLITAN COMMUNITY COLLEGE

BOARD POLICY

7.30060 BP

STUDENT COMPLAINTS

7.30060 BP

Metropolitan Community College encourages student communication with the administration, faculty and staff regarding college operations and procedures and encourages students to use existing policies, personnel, and departmental offices to express specific concerns. Should a student deem that the existing policies, personnel, and departmental offices cannot address his/her specific concern or complaint, the student has the right to submit a written complaint to the appropriate dean.

Metropolitan Community College, in accordance with federal regulations, accepts and maintains records of formal written complaints.

The Chancellor will establish processes and procedures for handling the complaints.

Reference: 7.30060 DP Student Complaints  
7.30030 DP Student Discrimination and Harassment  
7.35010 DP Code of Student Conduct

Approved: Board of Trustees  
May 19, 2016